

PRESIDENT'S SECRETARIAT (PUBLIC)
AIWAN-E-SADR, ISLAMABAD

Rep. No. 447/WM/2022
Date of Decision: - 09.01.2023

Dr. Faiza Saleem Vs SLICP

SUB: REPRESENTATION FILED BY DR. FAIZA SALEEM AGAINST THE FINDINGS OF THE WAFAQI MOHTASIB DATED 23.08.2022 IN COMPLAINT NO. WMS-CHI/0000083/22

Kindly refer to your representation addressed to the President in the background mentioned below:-

2. This representation has been filed by Dr. Faiza Saleem (the Complainant) assailing the order dated 23.08.2022 of the Wafaqi Mohtasib whereby it has been held as under: -

“The representative of the Agency agreed to provide the facility on humanitarian grounds. Since both the parties have agreed to the relief, further investigation is closed in terms of Regulation 23(1)(h) of the Wafaqi Mohtasib (Investigation and Disposal of Complaints) Regulations, 2013. Compliance be reported within 30 days of the receipt of these findings, or reason for not doing so be intimated in terms of Article 11(2) of the President's Order No. 1 of 1983.”

3. The complainant had alleged that she is working with State Life Insurance Corporation Pakistan (the Agency) as Claims Officer since 25.02.2021. According to her, the Agency had not allocated a day care room within the premises of the Agency for her kids despite repeated requests.

4. Feeling aggrieved, the complainant approached the learned Wafaqi Mohtasib who passed the impugned order, hence the instant representation.

5. The hearing of the case has been held on 04.01.2023. No one appeared on behalf of the complainant despite notice while Farooq Ahmed, Incharge Monitoring and Evaluation and Dr Saleem Akbar, Deputy General Manager on behalf of the Agency have attended the hearing.

6. During the course of proceedings, the representative of the Agency has stated that proper space for day care room has been provided to the complainant and the pictures thereof have also been produced by the Agency.

7. In such view of the matter, no further action is required in this matter as the representation has fructified.

8. Accordingly, the Hon'able President has been pleased to dispose of the instant representation as fructified.

Sd/-
(Muhammad Saleem)
Director (Legal)

- 1) The Chairman
State Life Insurance Corporation of Pakistan
Principal Office: State Life Building No. 9
Dr. Ziauddin Ahmed Road, **Karachi**.
- 2) Dr. Faiza Saleem, W/o Asad Ullah
R/o House No. 20, St. No. 169,
Sector G-13/3, **Islamabad**.
(Mob. No. 0304-6233114)

Copy to:

The Secretary, Wafaqi Mohtasib's Secretariat, **Islamabad**.